

CHESTER J. CULVER  
GOVERNOR

DEAN A. LERNER, DIRECTOR

PATTY JUDGE  
LT. GOVERNOR

March 26, 2009

Ms. Bethany Clemenson, RN Administrator  
Windsor Manor Assisted Living  
1807 W 5<sup>th</sup> St.  
Vinton, IA 52349-2474

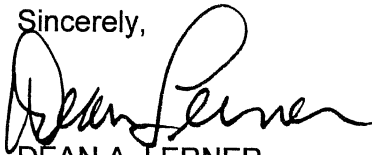
Dear Ms. Clemenson:

Let me take a moment to congratulate you and your program staff for the violation-free monitoring visit on March 10, 2009. Caring for the health, safety, and welfare of Iowa's senior citizens is a paramount concern to all of us, whether regulator or provider. We appreciate the efforts of you and your staff in meeting the requirements of established rules and regulations governing assisted living programs operating in the State of Iowa.

As part of our continuous improvement process, it is important to recognize those programs where the provision of care and service meets or exceeds expectations. We are hopeful that your program will continue to provide the same level of care and service in the years to come.

Please share this letter and the accompanying Certificate of Recognition with your staff and tenants as it represents quite an accomplishment for your program. Again, congratulations on your recent violation-free monitoring visit. Best wishes for continued success in serving the needs of our elderly citizens.

Sincerely,



DEAN A. LERNER  
Director

Enclosure